

SEND Information, Advice and Support:

Parents of students who have special educational needs and disability can seek support from a range of services in Hounslow. Parents can choose to seek support from whichever service feels right for them and are encouraged to speak with each service for more information.

Support can be sought from more than one organisation and there may be times when parents might like these organisations to work with each other, where it is appropriate to do so.

These services include:

- **The Special Educational Needs and Disability Information Advice and Support Service (SENDIASS - previously known as the Parent Partnership Service)** – provides impartial and confidential information, advice and support about special educational needs and disability across the range of special educational needs (SEN), and health and social where related to SEN. This includes support in schools, colleges & early years settings, statutory assessment, Education Health and Care Plans (EHCP), transfer from Statements of SEN to EHCP, appeals, transport, exclusions, Social Care assessments, etc.
- **SENDIASS Independent Support** – provides information and support limited to statutory assessment for an Education Health and Care Plan (EHCP), or transfer from a Statement of SEN to an EHCP. Service users can access support from a trained independent supporter via the SEND IASS. Independent Supporters accessed via the SENDIASS are coordinated and quality-assured by the SENDIASS.
- **The Independent Support Partnership** – provides information and support limited to statutory assessment for an Education Health and Care Plan (EHCP), or transfer from a Statement of SEN to an EHCP. Service users can access support from a trained independent supporter via local charity Richmond AID. This service is fully independent from the both the local authority and the SENDIASS.